



ONE GAS, INC.

PROCESS FOR COMMUNICATING WITH DIRECTORS

Applicable rules of the Securities and Exchange Commission and the listing standards of the New York Stock Exchange provide for disclosure by companies of the process for interested parties, including shareholders, to communicate directly with the board of directors, including non-management directors and non-management directors as a group.

The Board of Directors of ONE Gas, Inc. believes that it is management's role to speak for the company. The Board also believes that any communications between members of the Board and interested parties, including shareholders, should be conducted with the knowledge of the company's Chief Executive Officer.

Accordingly, the company's Board of Directors has established the following process for communications between interested parties, including shareholders, and members of the company's Board of Directors, including non-management directors and non-management directors as a group.

1. Interested parties, including shareholders, may contact one or more members of the company's Board of Directors, including non-management directors and non-management directors as a group, by writing to the director or directors in care of the company's Corporate Secretary at the company's corporate headquarters.
2. A communication received from an interested party or shareholder will be promptly forwarded to the director or directors to whom the communication is addressed. A copy of the communication will also be provided to the company's Chief Executive Officer. Sales or marketing materials or correspondence not clearly identified as interested party or shareholder correspondence will not be forwarded.
3. The status of all communications addressed to non-management directors will be reported to the Chair of the Audit Committee on a periodic basis.